

## Hearing Disabilities

---

A limited amount of TTY/TDD equipment is available for registered hotel guests and may be reserved through the hotel front desk at (417) 866-5253.

Subtitles and closed captioning are also available on guestroom televisions.

## Visual Disabilities

---

Braille writing is available on the elevator control panel, as well as next to the guestroom door room numbers. Our staff is happy to assist visually impaired guests maneuver the hotel and utilize its amenities at any time.

Contact the hotel front desk at (417) 866-5253 to request assistance.

## Courtesy Phones

---

If assistance from our staff is needed at any time during your visit to the Ramada Plaza Hotel, courtesy phones that directly ring our hotel front desk are available on Level B (by the Sonoran Meeting Room), Level C (by the Sahara Meeting Room), and in the Fitness Center.

## Service Animals

---

Trained service animals are welcome at the Ramada Plaza Hotel and Oasis Convention Center. Guests who use service animals must retain control of their animals at all times and should keep them on a leash or harness while visiting. Service animals are welcome to use any open outdoor area for relief as long as the owner picks up after the animal and leaves the area clean.

*If you have questions or need additional information, we can be reached 24 hours a day, 7 days a week at (417) 866-5253. Please let us know what accommodations we can provide to make your visit as convenient and comfortable as possible.*



---

# Accessibility Guide

---

2546 N. Glenstone Avenue  
Springfield, MO 65803

Local Phone: (417) 866-5253  
Toll Free: (888) 532-4338  
Fax: (417) 866-5292  
[www.ramadaoasis.com](http://www.ramadaoasis.com)

## Mobility Disabilities

*Accommodations for guests requiring wheelchairs, scooters, walkers, crutches, or no mobility devices at all*

### Accessible Paths of Travel

The Ramada Plaza Hotel has accessible paths of travel from the hotel lobby to our accessible guestrooms, convention and meeting spaces, and all public areas including the restaurant, indoor and outdoor pools, business center, fitness facility, and laundry facility. Please contact the front desk or seek assistance from any of our staff on how to best access these locations.

### Parking

Complimentary parking spaces for guests with mobility disabilities is available surrounding the Ramada Plaza Hotel and Oasis Convention Center. Accessible parking spaces are designated as handicap, and a valid disability parking permit is required.

### Accessible Guestrooms

The Ramada Plaza Hotel has accessible guestrooms including the following features:

- ◆ Bathroom doors that open outwards
- ◆ Walk-in or roll-in showers with shower chairs
- ◆ Shower safety bars and bath rails
- ◆ Raised toilet seat with grab bars
- ◆ Lower peep holes on the guestroom doors
- ◆ Emergency procedures for disabled guests
- ◆ Nearby elevator access

If the accessible bathroom is not required, the Ramada Plaza also has guestrooms conveniently located on the first floor close to the hotel entrances and convention space.

To reserve a handicap accessible or first floor guestroom, contact the hotel front desk at (417) 866-5253 and let us know what accommodations are needed upon making your reservation. If you are making your reservation online, please select the “Queen Bed Accessible Room” as the type of room.

### Wheelchairs & Mobility Devices

The Ramada Plaza Hotel and Oasis Convention Center has one wheelchair that is provided complimentary to guests on a first come, first served basis.

The wheelchair is available only to registered guests of the hotel, restaurant, or convention center. Contact the hotel front desk at (417) 866-5253 to check availability.

Guests who wish to rent a mobility device from a local supply store may call Bach Medical Supply at 417-883-1400, or visit their website: <http://bachmedicalsupply.com>.

### Pool Accessibility

The Ramada Plaza Hotel has a portable lift in our indoor pool and a stationary lift in our outdoor pool.

Please let the front desk know if the lift is needed during your stay, and we will ensure the lift is ready to use, as well as provide you with instruction on how to use it the first time.